Explore for Claims Data Dictionary
Model: GW - EfC Claim Inventory

Model column name	Description	Type	Source table name	Source column name	Formula
Attributes (A-Z)					
Accident Type	Code, such as Contact with fire or flame, Cut, puncture, scrape, injured by broken glass, or Fall, slip, or trip injury on same level, indicating detailed type of accident for an exposure's claim, augmenting Loss Cause.	Text	GW_EfC_Claim_Table	accident_type	
Catastrophe	Number and name of a catastrophe with which a claim is associated.	Text	GW_EfC_Claim_Table	catastrophe	
Catastrophe Description	Description of a catastrophe with which a claim is associated in ClaimCenter.	Text	GW_EfC_Claim_Table	catastrophe_description	
Catastrophe Name	Name of a catastrophe with which a claim is associated. Catastrophe names are added to claims in ClaimCenter as catastrophes are cataloged.	Text	GW_EfC_Claim_Table	catastrophe_name	
Catastrophe Type	Type of catastrophe with which a claim is associated, namely Internal or ISO. ISO means that the data was generated from a governing body, such as ISO in the United States. Internal means that the data was generated by other means, such as manually by the insurer.	Text	GW_EfC_Claim_Table	catastrophe_type	
Claim Assigned by User	First and last name of the ClaimCenter user who assigned a claim.	Text	GW_EfC_Claim_Table	claim_assigned_by_user	
Claim Assigned By User Department	Department of the ClaimCenter user who assigned a claim.	Text	GW_EfC_Claim_Table	claim_assigned_by_user_department	
Claim Assigned by User Experience Level	Experience level, namely Low, Mid, or High, of the ClaimCenter user who last assigned a claim. ClaimCenter administrators can assign users an experience level and then apply assignment rules to assign claims to appropriate users.	Text	GW_EfC_Claim_Table	claim_assigned_by_user_experience_level	
Claim Assigned By User Public ID	Unique generated ID that isn't human-readable, for a group or user.	Text	GW_EfC_Claim_Table	claim_assigned_by_user_publicid	
Claim Assigned by User Vacation Status	Vacation status, namely At work, On vacation, or On vacation (inactive), of the ClaimCenter user who last assigned a claim. ClaimCenter users can set their vacation status to redistribute assignments when they are not available.	Text	GW_EfC_Claim_Table	claim_assigned_by_user_vacation_status	
Claim Assigned Group	Name of a group to which a claim is assigned. Groups organize ClaimCenter users such that anyone within a group can handle any unassigned item that is available within the group. Each group can consist of subgroups or individual ClaimCenter users. For activities, see also: AssignedQueue.Name.	Text	GW_EfC_Claim_Table	claim_assigned_group	
Claim Assigned Group Public ID	Unique generated ID that isn't human-readable, for a group or user.	Text	GW_EfC_Claim_Table	claim_assigned_group_publicid	
Claim Assigned Group Type	Code, such as Defense attorneys, Auto, Clean-up services, or Police, that identifies the function of the group to which a claim is assigned.	Text	GW_EfC_Claim_Table	claim_assigned_group_type	
Claim Assigned User	First and last name of a ClaimCenter user to whom an item is assigned. This field is empty when the item is assigned to a queue.	Text	GW_EfC_Claim_Table	claim_assigned_user	
Claim Assigned User Department	The name, if any, of the assigned user's department for a claim.	Text	GW_EfC_Claim_Table	claim_assigned_user_department	
Claim Assigned User Experience Level	Experience level, such as Low, Mid, or High, of the ClaimCenter user to whom a claim is assigned. ClaimCenter administrators can assign users an experience level and then apply assignment rules to assign claims to appropriate users.	Text	GW_EfC_Claim_Table	claim_assigned_user_experience_level	
Claim Assigned User Public ID	Unique generated ID that isn't human-readable, for a group or user.	Text	GW_EfC_Claim_Table	claim_assigned_user_publicid	
Claim Assigned User Vacation Status	Vacation status, namely At work, On vacation, or On vacation (inactive), of the ClaimCenter user to whom a claim is assigned. ClaimCenter users can set their vacation status to redistribute assignments when they are not available.	Text	GW_EfC_Claim_Table	claim_assigned_user_vacation_status	
Claim Assignment Date	Date and time when a claim was last assigned.	Date	GW_EfC_Claim_Table	claim_assignment_date	
Claim Assignment Status	Assignment status, such as Assigned, Manual, Pending assignment, or Unassigned, of a claim.	Text	GW_EfC_Claim_Table	claim_assignment_status	
Claim Close Date	Date and time when a claim was closed.	Date	GW_EfC_Claim_Table	claim_close_date	
Claim Closed Outcome	Outcome reached when closing a claim, such as Completed, Duplicate, Fraud, Mistake, or Payments Complete.	Text	GW_EfC_Claim_Table	claim_closed_outcome	
Claim Create Time	Timestamp indicating when a claim was created. This is the Time Filter field for the selected index, used by the time picker to restrict search results to a selected or specified time period.	Date	GW_EfC_Claim_Table	claim_create_time	
Claim Create User Department	Department of a ClaimCenter user who created a claim.	Text	GW_EfC_Claim_Table	claim_create_user_department	
Claim Created to Closed Under 12 Hours	True if a claim was closed within 12 hours of being created.	Boolean	GW_EfC_Claim_Table	claim_created_to_closed_under_12_hours	
Claim Description	Description of an accident or loss.	Text	GW_EfC_Claim_Table	claim_description	
Claim Embed Assigned Group Public ID	Unique generated ID that isn't human-readable, for a group assigned to view embedded liveboards in ClaimCenter.	Text	Formula	Formula	claim_assigned_group
Claim ID	Unique ID of a claim	Number	GW_EfC_Claim_Table	claim_id	
Claim Jurisdiction State	Jurisdiction, such as Alaska, California, Western Australia, or District of Columbia, that covers a loss. Depending on regulations that apply to the line of business, this value might differ from the state in which the loss occurred.	Text	GW_EfC_Claim_Table	claim_jurisdiction_state	
Claim Number	External identifier of a claim.	Text	GW_EfC_Claim_Table	claim_number	
Claim Previous Group	Group to which a claim was previously assigned. Groups organize ClaimCenter users such that anyone within a group can handle any unassigned claim that is available within the group. Each group can consist of subgroups or individual ClaimCenter users.	Text	GW_EfC_Claim_Table	claim_previous_group	
Claim Previous Group Public ID	Unique generated ID that isn't human-readable, for a group or user.	Text	GW_EfC_Claim_Table	claim_previous_group_publicid	
Claim Previous Group Type	Code, such as Defense attorneys, Auto, Clean-up services, or Police, that identifies the function of the group to which a claim was previously assigned.	Text	GW_EfC_Claim_Table	claim_previous_group_type	
Claim Previous User	First and last name of the ClaimCenter user to whom a claim was previously assigned.	Text	GW_EfC_Claim_Table	claim_previous_user	
Claim Previous User Public ID	Unique generated ID that isn't human-readable, for a group or user.	Text	GW_EfC_Claim_Table	claim_previous_user_publicid	

Explore for Claims Data Dictionary
Model: GW - EfC Claim Inventory

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Model column name	Description	Type	Source table name	Source column name	Formula
Claim Reopen Date	Date a claim was reopened; if a claim was reopened multiple times, this field has the most recent reopen date.	Date	GW_EfC_Claim_Table	claim_reopen_date	
Claim Reopened Reason	Reason, such as Mistake, New information, or Payment Denied, that a claim was reopened.	Text	GW_EfC_Claim_Table	claim_reopened_reason	
Claim Reported Date	Date on which the loss was reported.	Date	GW_EfC_Claim_Table	claim_reported_date	
Claim Segment	Code, such as Auto - glass, Injury - high complexity, or Workers' Comp - employer's liability, that indicates the segmentation type of a claim.	Text	GW_EfC_Claim_Table	claim_segment	
Claim Source	Code, such as Auto First and Final or Ordinary, describing how a claim was entered into ClaimCenter. Auto First and Final is a base ClaimCenter value for handling simple auto claims, such as a cracked windshield, that requires only a single first and final payment.	Text	GW_EfC_Claim_Table	claim_source	
Claim State	Code, such as Archived, Closed, Draft, or Open, indicating the internal state of a claim.	Text	GW_EfC_Claim_Table	claim_state	
Claim State Type Code	Code indicating the internal state of a claim.	Text	GW_EfC_Claim_Table	claim_state_typecode	
Claim Strategy	Code, such as Auto - Fast Track, Injury - Investigate, or Workers' Comp - Manage Loss, that indicates the strategy for a claim. Strategy is similar to segmentation, providing a second way to categorize claims.	Text	GW_EfC_Claim_Table	claim_strategy	
Claim Tier	Code, such as Employer's Liability, Incident Only, or Medical Only, that indicates the tier of the claim. Tier is used to determine the limits to apply to a claim's metrics.	Text	GW_EfC_Claim_Table	claim_tier	
Claim Update Time	Timestamp when the claim object was last updated	Date	GW_EfC_Claim_Table	claim_update_time	
Claimant Reported Date	For the workers' compensation line of business, the date when a claimant reported an incident to the insured (employer).	Date	GW_EfC_Claim_Table	claimant_reported_date	
Coverage In Question	True if the coverage is in question.	Boolean	GW_EfC_Claim_Table	coverage_in_question	
Data Action Code	Operation for change data capture events, such as Bulk Load (Insert), Delete, Insert, and Update.	Text	Formula	Formula	if (opcode = 0) then 'Bulk Load (Insert)' else if (opcode = 1) then 'Delete' else if (opcode = 2) then 'Insert' else if (opcode = 4) then 'Update' else 'Unknown'
Date Reported to Insured	Date an insured person was notified about the claim.	Date	GW_EfC_Claim_Table	date_reported_to_insured	
Fatality Claim	Has a value of TRUE if the claim has a high risk of type FatalityClaimIndicator.	Boolean	GW_EfC_Claim_Table	fatality_claim	
First Notice Suit	True if at least one lawsuit had been filed at the time of a first notice of loss.	Boolean	GW_EfC_Claim_Table	first_notice_suit	
Flagged Date	Date and time a claim was initially flagged in ClaimCenter, if the claim was flagged. When the flag is cleared, this date is set to null. It is set to a new date if a new reason for flagging the claim is found later.	Date	GW_EfC_Claim_Table	flagged_date	
Flagged Reason	Reason a claim is flagged. Free-form text entered in ClaimCenter.	Text	GW_EfC_Claim_Table	flagged_reason	
Flagged Status	Status, such as Is flagged, Was flagged, or Never flagged, of the claim.	Text	GW_EfC_Claim_Table	flagged_status	
How Reported	A code, such as Fax, Internet, Mail, Phone, or Walk-in, explaining how the loss was reported.	Text	GW_EfC_Claim_Table	how_reported	
ID	Unique ID of a claim.	Number	GW_EfC_Claim_Table	id	
Incident Report Only	True if a claim is an incident-only report. Payments are never expected to be made on an incident report for any reason.	Boolean	GW_EfC_Claim_Table	incident_report_only	
Large Loss Claim	Has a value of TRUE if the claim has a high risk of type LargeLossClaimIndicator.	Boolean	GW_EfC_Claim_Table	large_loss_claim	
Large Loss Notification Status	Status, such as None, InQueue, or Sent, of a large loss claim. Large loss notification threshold is configured in ClaimCenter per line of business (policy type).	Text	GW_EfC_Claim_Table	large_loss_notification_status	
Litigation Claim	Has a value of TRUE if the claim has a high risk of type LitigationClaimIndicator.	Boolean	GW_EfC_Claim_Table	litigation_claim	
Litigation Status	Code, such as Closed, Litigation complete, or In appeal, that indicates the status of litigation on a claim.	Text	GW_EfC_Claim_Table	litigation_status	
LOB Code	Code, such as Businessowners Line, Homeowners Line, or Personal Auto Line, indicating the line of business of the policy with which a claim is associated.	Text	GW_EfC_Claim_Table	lob_code	
Location of Theft	Code, such as Residential, Commercial, or Off Premises, indicating the location where property was stolen.	Text	GW_EfC_Claim_Table	location_of_theft	
Loss Cause	Code, such as Abandonment, Death, or Fire, indicating the general cause of a loss, which is dependent on Loss Type.	Text	GW_EfC_Claim_Table	loss_cause	
Loss Date	Date on which a loss or accident occurred.	Date	GW_EfC_Claim_Table	loss_date	
Loss Location City	City in which a loss occurred.	Text	GW_EfC_Claim_Table	loss_location_city	
Loss Location City/Country	City and Country in which a loss occurred.	Text	Formula	Formula	if (loss_location_city != null and loss_location_country != null) then concat (loss_location_city , ', ' , loss_location_country) else loss_location_city
Loss Location Country	Country or region in which a loss occurred. ClaimCenter base implementation defines 242 countries plus Unknown.	Text	GW_EfC_Claim_Table	loss_location_country	
Loss Location County	County in which a loss occurred.	Text	GW_EfC_Claim_Table	loss_location_county	
Loss Location State	State, such as Alaska, California, Western Australia, or District of Columbia, in which a loss occurred.	Text	GW_EfC_Claim_Table	loss_location_state	
Loss Location Zip	Postal/ZIP code in which a loss occurred.	Text	GW_EfC_Claim_Table	loss_location_zip	

Model column name	Description	Type	Source table name	Source column name	Formula
Loss Location Zip5	Loss location zipcode + 5 characters	Text	GW_EfC_Claim_Table	loss_location_zip5	
Loss Type	Code, such as Auto, Liability, Property, Travel, or Workers' Comp, indicating the broad type of loss.	Text	GW_EfC_Claim_Table	loss_type	
Other Recoverable Status	Status, such as Open, In review, or Closed, of other recoverables associated with a loss.	Text	GW_EfC_Claim_Table	other_recoverable_status	
PCS Catastrophe Number	Property Claim Services (PCS®) catastrophe serial number, as imported from a ClaimCenter ISO integration. PCS assigns serial numbers to events within monitored locales that cause USD 25 million or more in direct insured losses to property affecting a significant number of policyholders and insurers.	Text	GW_EfC_Claim_Table	pcs_catastrophe_number	
Policy Effective Date	Effective date of the policy related to the claim.	Number	GW_EfC_Claim_Table	policy_effective_date	
Policy Number	Policy number on the claim.	Number	GW_EfC_Claim_Table	policy_number	
Reinsurance Flagged Status	Reinsurance flagged status, such as System Flagged, System Unflagged, User Flagged, or User Unflagged, for a claim.	Text	GW_EfC_Claim_Table	reinsurance_flagged_status	
Retired	True if the claim has been retired from active use in ClaimCenter.	Boolean	GW_EfC_Claim_Table	retired	
Salvage Status	Salvage status, such as Open, In review, or Closed, for a claim.	Text	GW_EfC_Claim_Table	salvage_status	
SIU Escalation Date	Date on which the claim was escalated to the Special Investigation Unit team. ClaimCenter can escalate claims automatically based on scoring, or users with necessary permissions can use the ClaimCenter user interface to manually escalate claims. An empty value in this field indicates that the claim has not been escalated.	Date	GW_EfC_Claim_Table	siu_escalation_date	
SIU Escalation Indicator	Code, one of Yes or No, indicating whether the claim is marked for escalation to the Special Investigation Unit team. ClaimCenter can escalate claims automatically based on scoring, or users with necessary permissions can use the ClaimCenter user interface to manually escalate claims.	Text	GW_EfC_Claim_Table	siu_escalation_indicator	
SIU Life Cycle	Code, such as Step 1, Step 2, or Step 3, indicating the current state of the Special Investigation Unit trigger rule processing for the claim.	Text	GW_EfC_Claim_Table	siu_life_cycle	
SIU Status	Code, such as Under investigation, No referral, or Investigation closed, indicating the SIU status for a claim.	Text	GW_EfC_Claim_Table	siu_status	
Spark Timestamp	SQL timestamp to millisecond precision	Date	GW_EfC_Claim_Table	spark_timestamp	
Measures (A-Z)					
Catastrophic Claim Count	When a claim is associated with a catastrophe, Catastrophic Claim Count equals 1. Aggregate this metric to get a total catastrophic claim count.	Number	GW_EfC_Claim_Table	catastrophic_claim_count	
Claim Assigned to Closed Days	Number of days or hours between the date and time a claim was assigned and the date and time it was closed.	Number	GW_EfC_Claim_Table	claim_assigned_to_closed_days	
Claim Assigned to Closed Hours	Number of days or hours between the date and time a claim was assigned and the date and time it was closed.	Number	GW_EfC_Claim_Table	claim_assigned_to_closed_hours	
Claim Count	When a claim is created, Claim Count equals 1.	Number	GW_EfC_Claim_Table	claim_count	
Claim Count Referred to SIU	Has a value of 1 if a claim was escalated to the SIU team.	Number	GW_EfC_Claim_Table	claim_count_referred_to_siu	
Claim Count Referred to Subro	Has a value of 1 if the claim has a high risk of type SubrogationClaimIndicator.	Number	GW_EfC_Claim_Table	claim_count_referred_to_subro	
Claim Count with No Contact	Has a value of 1 if one or more activities on a claim was closed without contacting the claimant.	Number	GW_EfC_Claim_Table	claim_count_with_no_contact	
Claim Count with Recovery	Has a value of 1 if a status of a committed recovery transaction is one of the following: submitted, pendingvoid, pendingstop, pendingtransfer, pendingrecode, voided, stopped, transferred, recoded.	Number	GW_EfC_Claim_Table	claim_count_with_recovery	
Claim Count with Salvage Recovery	Has a value of 1 if a status of a committed salvage transaction is one of the following: submitted, pendingvoid, pendingstop, pendingtransfer, pendingrecode, voided, stopped, transferred, recoded.	Number	GW_EfC_Claim_Table	claim_count_with_salvage_recovery	
Claim Count with Subro Recovery	Has a value of 1 if a status of a committed subrogation transaction is one of the following: submitted, pendingvoid, pendingstop, pendingtransfer, pendingrecode, voided, stopped, transferred, recoded.	Number	GW_EfC_Claim_Table	claim_count_with_subro_recovery	
Claim Created to Assigned Days	Number of days or hours between the date and time a claim was created and the date and time it was assigned.	Number	GW_EfC_Claim_Table	claim_created_to_assigned_days	
Claim Created to Assigned Hours	Number of days or hours between the date and time a claim was created and the date and time it was assigned.	Number	GW_EfC_Claim_Table	claim_created_to_assigned_hours	
Claim Created to Closed Days	Number of days or hours between the date and time a claim was created and the date and time it was closed.	Number	GW_EfC_Claim_Table	claim_created_to_closed_days	
Claim Created to Closed Hours	Number of days or hours between the date and time a claim was created and the date and time it was closed.	Number	GW_EfC_Claim_Table	claim_created_to_closed_hours	
Claim Outstanding Reserves	Claim Outstanding Reserves = Open Reserves – Open Recovery Reserves Open Reserves = Total Reserves – eroding payments made for the claim. Total Reserves = All approved reserves (money allocated to make payments for a claim) with no payments deducted. Open Recovery Reserves = Recovery Reserves - Recoveries Recovery reserves = Estimates of how much money might be recovered from others while settling the claim.	Number	GW_EfC_Claim_Table	claim_outstanding_reserves	
Claim Recoveries Paid	Total amount of money received to offset claim payments, such as from salvage, subrogation, and deductibles.	Number	GW_EfC_Claim_Table	claim_recoveries_paid	
Claim Reopened to Closed Days	Number of days or hours between the date and time a claim was reopened and the date and time it was closed.	Number	GW_EfC_Claim_Table	claim_reopened_to_closed_days	
Claim Reopened to Closed Hours	Number of days or hours between the date and time a claim was reopened and the date and time it was closed.	Number	GW_EfC_Claim_Table	claim_reopened_to_closed_hours	

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Model column name	Description	Type	Source table name	Source column name	Formula
Claim Reported to Assigned Days	If a claim has been assigned, the number of days or hours between the claim's Reported Date and the claim Assignment Date.	Number	GW_EfC_Claim_Table	claim_reported_to_assigned_days	
Claim Reported to Assigned Hours	If a claim has been assigned, the number of days or hours between the claim's Reported Date and the claim Assignment Date.	Number	GW_EfC_Claim_Table	claim_reported_to_assigned_hours	
Claim Reported to Closed Days	Number or days or hours between the date a claim was reported and the date it was closed.	Number	GW_EfC_Claim_Table	claim_reported_to_closed_days	
Claim Reported to Closed Hours	Number or days or hours between the date a claim was reported and the date it was closed.	Number	GW_EfC_Claim_Table	claim_reported_to_closed_hours	
Claim Reported to Compensability Decision Made Days	Number of days or hours between the date and time a claim was reported and the date and time the compensability decision for the entire claim was made.	Number	GW_EfC_Claim_Table	claim_reported_to_compensability_decision_made_days	
Claim Reported to Compensability Decision Made Hours	Number of days or hours between the date and time a claim was reported and the date and time the compensability decision for the entire claim was made.	Number	GW_EfC_Claim_Table	claim_reported_to_compensability_decision_made_hours	
Claim Reported to First Contact Days	Number of days or hours between the date a claim was reported and the date that the claimant was first contacted.	Number	GW_EfC_Claim_Table	claim_reported_to_first_contact_days	
Claim Reported to First Contact Hours	Number of days or hours between the date a claim was reported and the date that the claimant was first contacted.	Number	GW_EfC_Claim_Table	claim_reported_to_first_contact_hours	
Claim Reported to First Payment Days	Number of days or hours between the date a claim was reported and the date the first payment was made to claimants.	Number	GW_EfC_Claim_Table	claim_reported_to_first_payment_days	
Claim Reported to First Payment Hours	Number of days or hours between the date a claim was reported and the date the first payment was made to claimants.	Number	GW_EfC_Claim_Table	claim_reported_to_first_payment_hours	
Claim Reported to SIU Escalated Days	If a claim has been escalated, the number of days or hours between the claim's Reported Date and its SIU Escalation Date.	Number	GW_EfC_Claim_Table	claim_reported_to_siu_escalated_days	
Claim Reported to SIU Escalated Hours	If a claim has been escalated, the number of days or hours between the claim's Reported Date and its SIU Escalation Date.	Number	GW_EfC_Claim_Table	claim_reported_to_siu_escalated_hours	
Claim Total Incurred	Claim Total Incurred = Open Reserves – Open Recovery Reserves + Total Payments – Total Recoveries Total Reserves = All approved reserves (money allocated to make payments for a claim) with no payments deducted. Open Reserves = Total Reserves – eroding payments made for the claim. Recovery reserves = Estimates of how much money might be recovered from others while settling the claim. Open Recovery Reserves = Recovery Reserves - Recoveries Total Payments = sum of all submitted payments and payments awaiting submission with a scheduled send date either before or on the current date Total Recoveries = Sum of all submitted recoveries.	Number	GW_EfC_Claim_Table	claim_total_incurred	
Claim Total Paid	Sum of all submitted payments and payments awaiting submission with a scheduled send date either on or before the current date.	Number	GW_EfC_Claim_Table	claim_total_paid	
Closed Claim Count	When the status of a claim is 'closed', Closed Claim Count equals 1. Aggregate this metric to get a total closed count.	Number	GW_EfC_Claim_Table	closed_claim_count	
Expense Paid	Amount spent on overhead costs plus legal costs plus unspecified costs. This amount does not include indemnity payments to claimants or for repairs.	Number	GW_EfC_Claim_Table	expense_paid	
Flagged to Closed Days	Number of days or hours between the date and time a claim was flagged and the date and time the claim was closed.	Number	GW_EfC_Claim_Table	flagged_to_closed_days	
Flagged to Closed Hours	Number of days or hours between the date and time a claim was flagged and the date and time the claim was closed.	Number	GW_EfC_Claim_Table	flagged_to_closed_hours	
Loss to Reported Days	Number of days or hours between the date a loss occurred and the date it was reported.	Number	GW_EfC_Claim_Table	loss_to_reported_days	
Loss to Reported Hours	Number of days or hours between the date a loss occurred and the date it was reported.	Number	GW_EfC_Claim_Table	loss_to_reported_hours	
Opcode	Operation code for change data capture events. 0 - Bulk Load (Insert) 1 - Delete 2 - Insert 4 - Update	Number	GW_EfC_Claim_Table	opcode	
Open Claim Count	When the status of a claim is 'open', Open Claim Count equals 1. Aggregate this metric to get a total open count.	Number	GW_EfC_Claim_Table	open_claim_count	
Overdue Activities	Number of activities on a claim that are past the due date.	Number	GW_EfC_Claim_Table	overdue_activities	
Policy Total Vehicles	Number of vehicles on the policy associated with an exposure or claim.	Number	GW_EfC_Claim_Table	policy_total_vehicles	
Reopened Claim Count	If an exposure has a reopen date, Reopened Exposure Count equals 1. Aggregate this metric to get a reopened count.	Number	GW_EfC_Claim_Table	reopened_claim_count	
Salvage Recoveries Paid	Amount an insurer receives from the sale of parts on a completely destroyed vehicle.	Number	GW_EfC_Claim_Table	salvage_recoveries_paid	
SIU Score	Number representing the Special Investigation Unit total score for the claim. This value typically is used in business rules to escalate claims to a supervisor.	Number	GW_EfC_Claim_Table	siu_score	
Subro Recoveries Paid	Amount an insurer receives from a liable party.	Number	GW_EfC_Claim_Table	subro_recoveries_paid	
Time from Claim Assigned Days	Number of days or hours between the date and time a claim was last assigned and now.	Number	Formula	Formula	`if ( strlen ( claim_assignment_status ) > 0 and claim_assignment_status = 'assigned' and strlen ( claim_state ) > 0 and claim_state = 'open' ) then ( if ( isnull ( claim_assignment_date ) ) then null else diff_days ( now ( ) , claim_assignment_date ) ) else null`

Model column name	Description	Type	Source table name	Source column name	Formula
Time from Claim Assigned Hours	Number of days or hours between the date and time a claim was last assigned and now.	Number	Formula	Formula	`if ( strlen ( claim_assignment_status ) > 0 and claim_assignment_status = 'assigned' and strlen ( claim_state ) > 0 and claim_state = 'open' ) then ( if ( isnull ( claim_assignment_date ) ) then null else diff_time ( now ( ) , claim_assignment_date ) / ( 60 * 60 ) ) else null`
Time from Claim Created to Current Days	Number of days or hours between the date and time a claim was created and now.	Number	Formula	Formula	`if ( strlen ( claim_state ) > 0 and claim_state = 'open' ) then ( if ( isnull ( claim_create_time ) ) then null else diff_days ( now ( ) , claim_create_time ) ) else null`
Time from Claim Created to Current Hours	Number of days or hours between the date and time a claim was created and now.	Number	Formula	Formula	`if ( strlen ( claim_state ) > 0 and claim_state = 'open' ) then ( if ( isnull ( claim_create_time ) ) then null else diff_time ( now ( ) , claim_create_time ) / ( 60 * 60 ) ) else null`
Time from Claim Reported to Current Days	The number of days between the claim's Reported Date and now.	Number	Formula	Formula	`if ( strlen ( claim_state ) > 0 and claim_state = 'open' ) then ( if ( isnull ( claim_reported_date ) ) then null else diff_days ( now ( ) , claim_reported_date ) ) else null`
Time from Claim Reported to Current Hours	The number of hours between the claim's Reported Date and now.	Number	Formula	Formula	`if ( strlen ( claim_state ) > 0 and claim_state = 'open' ) then ( if ( isnull ( claim_reported_date ) ) then null else diff_time ( now ( ) , claim_reported_date ) / ( 60 * 60 ) ) else null`
Time from SIU Opened Days	Number of days or hours between the date and time an SIU escalation was opened and now.	Number	Formula	Formula	`if ( strlen ( claim_state ) > 0 and claim_state = 'open' ) then ( if ( isnull ( siu_escalation_date ) ) then null else diff_days ( now ( ) , siu_escalation_date ) ) else null`
Time from SIU Opened Hours	Number of days or hours between the date and time an SIU escalation was opened and now.	Number	Formula	Formula	`if ( strlen ( claim_state ) > 0 and claim_state = 'open' ) then ( if ( isnull ( siu_escalation_date ) ) then null else to_integer ( diff_time ( now ( ) , siu_escalation_date ) / ( 60 * 60 ) ) ) else null`