

## Explore for Claims Data Dictionary

### Model: GW - Efc Activity Workload Processing



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Model column name	Description	Type	Source table name	Source column name	Formula
<b>Attributes (A-Z)</b>					
<b>Activity Approval Issue</b>	For approval activities, the reason an approval is needed.	Text	GW_Efc_Activity_Table	activity_approval_issue	
<b>Activity Approval Rationale</b>	For approval activities, the rationale for approving or rejecting an activity.	Text	GW_Efc_Activity_Table	activity_approval_rationale	
<b>Activity Approved</b>	True if an activity is approved. Null if not relevant or undecided.	Boolean	GW_Efc_Activity_Table	activity_approved	
<b>Activity Assigned By User</b>	First and last name of the ClaimCenter user who assigned an activity.	Text	GW_Efc_Activity_Table	activity_assigned_by_user	
<b>Activity Assigned By User Department</b>	Department of the ClaimCenter user who assigned an activity.	Text	GW_Efc_Activity_Table	activity_assigned_by_user_department	
<b>Activity Assigned By User PublicID</b>	Unique generated ID that isn't human-readable, for a user.	Text	GW_Efc_Activity_Table	activity_assigned_by_user_publicid	
<b>Activity Assigned Group Name</b>	Name of a group to which an activity is assigned. Groups organize ClaimCenter users such that anyone within a group can handle any unassigned item that is available within the group. Each group can consist of subgroups or individual ClaimCenter users. For activities, see also: AssignedQueue.Name.	Text	GW_Efc_Activity_Table	activity_assigned_group_name	
<b>Activity Assigned Group PublicID</b>	Unique generated ID that isn't human-readable, for a group.	Text	GW_Efc_Activity_Table	activity_assigned_group_publicid	
<b>Activity Assigned to Close Under 12 Hours</b>	True if an activity or claim was closed within 12 hours of being assigned.	Boolean	GW_Efc_Activity_Table	activity_assigned_to_close_under_12_hours	
<b>Activity Assigned User</b>	First and last name of a ClaimCenter user to whom an item is assigned. This field is empty when the item is assigned to a queue.	Text	GW_Efc_Activity_Table	activity_assigned_user	
<b>Activity Assigned User Department</b>	The name, if any, of the assigned user's department for an activity.	Text	GW_Efc_Activity_Table	activity_assigned_user_department	
<b>Activity Assigned User Job Title</b>	Job title of the ClaimCenter user to whom an activity is assigned.	Text	GW_Efc_Activity_Table	activity_assigned_user_job_title	
<b>Activity Assigned User PublicID</b>	Unique generated ID that isn't human-readable, for a user.	Text	GW_Efc_Activity_Table	activity_assigned_user_publicid	
<b>Activity Assignment Date</b>	Date and time when an activity was last assigned.	Date	GW_Efc_Activity_Table	activity_assignment_date	
<b>Activity Assignment Status Claim</b>	Assignment status, such as Assigned, Manual, Pending assignment, or Unassigned, of an activity.	Text	GW_Efc_Activity_Table	activity_assignment_status	
<b>Activity Class</b>	Classification, namely Event or Task, of an activity. Used by the activity pattern.	Text	GW_Efc_Activity_Table	activity_class	
<b>Activity Close Date</b>	Date and time when an activity was closed.	Date	GW_Efc_Activity_Table	activity_close_date	
<b>Activity Create Time</b>	Timestamp indicating when an activity was created. This is the Time Filter field for the selected index, used by the time picker to restrict search results to a selected or specified time period.	Date	GW_Efc_Activity_Table	activity_create_time	
<b>Activity Create User</b>	First and last name of the user who created an activity.	Text	GW_Efc_Activity_Table	activity_create_user	
<b>Activity Create User Department</b>	Department of a ClaimCenter user who created an activity.	Text	GW_Efc_Activity_Table	activity_create_user_department	
<b>Activity Create User Job Title</b>	Job title of a ClaimCenter user who assigned the activity.	Text	GW_Efc_Activity_Table	activity_create_user_job_title	
<b>Activity Create User Public ID</b>	Unique generated ID that isn't human-readable, for a user.	Text	GW_Efc_Activity_Table	activity_create_user_publicid	
<b>Activity Created to Close Under 12 Hours</b>	True if an activity was closed within 12 hours of being created.	Boolean	GW_Efc_Activity_Table	activity_created_to_close_under_12_hours	
<b>Activity Description</b>	Description of an activity.	Text	GW_Efc_Activity_Table	activity_description	
<b>Activity Escalated</b>	True if the escalation date for an activity has passed.	Boolean	GW_Efc_Activity_Table	activity_escalated	
<b>Activity Escalation Date</b>	Date and time at which ClaimCenter sends alerts that an activity is overdue, or generates other activities to deal with the overdue activity.	Date	GW_Efc_Activity_Table	activity_escalation_date	
<b>Activity Mandatory</b>	True if an activity is mandatory and must be completed. False if an activity is not mandatory and can be skipped.	Boolean	GW_Efc_Activity_Table	activity_mandatory	
<b>Activity Pattern Automated Only</b>	True if an activity is based on a pattern that is used only by automated actions. If true, the pattern does not appear as an option for users to select in the user interface.	Boolean	GW_Efc_Activity_Table	activity_pattern_automated_only	
<b>Activity Pattern Code</b>	Concise name of an activity pattern, which is used to identify the pattern within ClaimCenter rules.	Text	GW_Efc_Activity_Table	activity_pattern_code	
<b>Activity Pattern Description</b>	Description of an activity pattern or the expected outcome at the completion of an activity.	Text	GW_Efc_Activity_Table	activity_pattern_description	
<b>Activity Pattern Externally Owned</b>	True if an activity is owned by a person who is not a ClaimCenter user.	Boolean	GW_Efc_Activity_Table	activity_pattern_externally_owned	
<b>Activity Pattern Mandatory</b>	True if an activity pattern creates a mandatory activity or an activity that can be skipped.	Boolean	GW_Efc_Activity_Table	activity_pattern_mandatory	
<b>Activity Pattern Recurring</b>	True if an activity is based on a pattern that recurs. ClaimCenter automatically creates a new activity upon completion of a recurring activity.	Boolean	GW_Efc_Activity_Table	activity_pattern_recurring	
<b>Activity Pattern Short Subject</b>	Optional brief description of an activity. The maximum length is 10 characters. This field typically is used in small UI areas, such as in a calendar event entry.	Text	GW_Efc_Activity_Table	activity_pattern_short_subject	
<b>Activity Pattern Subject</b>	Text description of an activity. ClaimCenter shows this field in activity lists. This property is required.	Text	GW_Efc_Activity_Table	activity_pattern_subject	
<b>Activity Priority</b>	Priority of an activity, such as High, Low, Normal, or Urgent.	Text	GW_Efc_Activity_Table	activity_priority	
<b>Activity Recurring</b>	True if an activity is a recurring activity. ClaimCenter automatically creates a new activity upon completion of a recurring activity.	Boolean	GW_Efc_Activity_Table	activity_recurring	
<b>Activity Retired</b>	True if the activity has been retired from active use in ClaimCenter.	Boolean	GW_Efc_Activity_Table	activity_retired	
<b>Activity Status</b>	Status of an activity, such as Canceled, Complete, Open, or Skipped.	Text	GW_Efc_Activity_Table	activity_status	
<b>Activity Status Name</b>	Status of an activity, such as Canceled, Complete, Open, or Skipped.	Text	GW_Efc_Activity_Table	activity_status_name	
<b>Activity Status Typecode</b>	Typecode for the status of an activity.	Text	GW_Efc_Activity_Table	activity_status_typecode	
<b>Activity Subject</b>	Name or purpose of an activity, initially derived from the activity pattern that was used to create the activity.	Text	GW_Efc_Activity_Table	activity_subject	

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Model column name	Description	Type	Source table name	Source column name	Formula
<b>Activity Target Date</b>	Date when an activity must start or be completed. If the activity is a task, this field is the date and time on which the assigned user must complete the task; otherwise the task is considered overdue. If the activity is an event, this field is the date and time on which the event is scheduled to start.	Date	GW_Efc_Activity_Table	activity_target_date	
<b>Activity Type</b>	Type of an activity, such as Approval, Approval Denied, Assignment Review, FNOL, General, or Litigation.	Text	GW_Efc_Activity_Table	activity_type	
<b>Activity Update Time</b>	Timestamp when the activity object was last updated	Date	GW_Efc_Activity_Table	activity_update_time	
<b>Catastrophe</b>	Number and name of a catastrophe with which a claim is associated.	Text	GW_Efc_Activity_Table	catastrophe	
<b>Catastrophe Name</b>	Name of a catastrophe with which a claim is associated. Catastrophe names are added to claims in ClaimCenter as catastrophes are cataloged.	Text	GW_Efc_Activity_Table	catastrophe_name	
<b>Catastrophe Type</b>	Category for a catastrophe.	Text	GW_Efc_Activity_Table	catastrophe_type	
<b>Claim Assigned Group Public ID</b>	Unique generated ID that isn't human-readable, for a group.	Text	GW_Efc_Activity_Table	claim_assigned_group_public_id	
<b>Claim Assignment Date</b>	Date and time when a claim was last assigned.	Date	GW_Efc_Activity_Table	claim_assignment_date	
<b>Claim Close Date</b>	Date and time when a claim was closed.	Date	GW_Efc_Activity_Table	claim_close_date	
<b>Claim Create Time</b>	Timestamp indicating when a claim was created. This is the Time Filter field for the selected index, used by the time picker to restrict search results to a selected or specified time period.	Date	GW_Efc_Activity_Table	claim_create_time	
<b>Claim Description</b>	Description of an accident or loss.	Text	GW_Efc_Activity_Table	claim_description	
<b>Claim Embed Assigned Group Public ID</b>	Unique generated ID that isn't human-readable, for a group assigned to view embedded liveboards in ClaimCenter.	Text	Formula	Formula	activity_assigned_group_name
<b>Claim Flagged Date</b>	Date and time a claim was initially flagged in ClaimCenter, if the claim was flagged. When the flag is cleared, this date is set to null. It is set to a new date if a new reason for flagging the claim is found later.	Date	GW_Efc_Activity_Table	claim_flagged_date	
<b>Claim Flagged Reason</b>	Reason a claim is flagged. Free-form text entered in ClaimCenter.	Text	GW_Efc_Activity_Table	claim_flagged_reason	
<b>Claim Number</b>	External identifier of a claim.	Text	GW_Efc_Activity_Table	claim_number	
<b>Claim Reopen Date</b>	Date a claim was reopened; if a claim was reopened multiple times, this field has the most recent reopen date.	Date	GW_Efc_Activity_Table	claim_reopen_date	
<b>Claim Reported Date</b>	Date on which the loss was reported.	Date	GW_Efc_Activity_Table	claim_reported_date	
<b>Claim Segment</b>	Code, such as Auto - glass, Injury - high complexity, or Workers' Comp - employer's liability, that indicates the segmentation type of a claim.	Text	GW_Efc_Activity_Table	claim_segment	
<b>Claim Tier</b>	Code, such as Employer's Liability, Incident Only, or Medical Only, that indicates the tier of the claim. Tier is used to determine the limits to apply to a claim's metrics.	Text	GW_Efc_Activity_Table	claim_tier	
<b>Claimant Reported Date</b>	For the workers' compensation line of business, the date when a claimant reported an incident to the insured (employer).	Date	GW_Efc_Activity_Table	claimant_reported_date	
<b>Coverage In Question</b>	True if the claim is covered by the claimant's policies.	Boolean	GW_Efc_Activity_Table	coverage_in_question	
<b>Data Action Code</b>	Operation for change data capture events, such as Bulk Load (Insert), Delete, Insert, and Update.	Text	Formula	Formula	if ( opcode = 0 ) then 'Bulk Load (Insert)' else if ( opcode = 1 ) then 'Delete' else if ( opcode = 2 ) then 'Insert' else if ( opcode = 4 ) then 'Update' else 'Unknown'
<b>Exposure Assigned Group Public ID</b>	Unique generated ID that isn't human-readable.	Text	GW_Efc_Activity_Table	exposure_assigned_group_publicid	
<b>Exposure Assignment Date</b>	Date and time when an exposure was last assigned.	Date	GW_Efc_Activity_Table	exposure_assignment_date	
<b>Exposure Close Date</b>	Date and time when an exposure was closed.	Date	GW_Efc_Activity_Table	exposure_close_date	
<b>Exposure Create Time</b>	Timestamp indicating when an exposure was created. This is the Time Filter field for the selected index, used by the time picker to restrict search results to a selected or specified time period.	Date	GW_Efc_Activity_Table	exposure_create_time	
<b>Exposure Limit Reached</b>	True if an exposure's exposure limit has been exceeded.	Boolean	GW_Efc_Activity_Table	exposure_limit_reached	
<b>Exposure Reopen Date</b>	Date an exposure was reopened; if an exposure was reopened multiple times, this field has the most recent reopen date.	Date	GW_Efc_Activity_Table	exposure_reopen_date	
<b>Exposure Tier</b>	Code, such as Employer's Liability, Incident Only, or Medical Only, that indicates the tier of the exposure. Tier is used to determine the limits to apply to an exposure's metrics.	Text	GW_Efc_Activity_Table	exposure_tier	
<b>ID</b>	Unique ID of an activity.	Number	GW_Efc_Activity_Table	id	
<b>Incident Report Only</b>	True if a claim is an incident-only report. Payments are never expected to be made on an incident report for any reason.	Boolean	GW_Efc_Activity_Table	incident_report_only	
<b>Litigation Status</b>	Code, such as Closed, Litigation complete, or In appeal, that indicates the status of litigation on a claim.	Text	GW_Efc_Activity_Table	litigation_status	
<b>LOB Code</b>	Code, such as Businessowners Line, Homeowners Line, or Personal Auto Line, indicating the line of business of the policy with which a claim is associated.	Text	GW_Efc_Activity_Table	lob_code	
<b>LOB Code Name</b>	Code, such as Businessowners Line, Homeowners Line, or Personal Auto Line, indicating the line of business of the policy with which a claim is associated.	Text	GW_Efc_Activity_Table	lob_code_name	
<b>Loss Cause</b>	Code, such as Abandonment, Death, or Fire, indicating the general cause of a loss, which is dependent on Loss Type.	Text	GW_Efc_Activity_Table	loss_cause	
<b>Loss Date</b>	Date on which a loss or accident occurred.	Date	GW_Efc_Activity_Table	loss_date	
<b>Loss Location State</b>	State, such as Alaska, California, Western Australia, or District of Columbia, in which a loss occurred.	Text	GW_Efc_Activity_Table	loss_location_state	
<b>Loss Location Zip Code</b>	Postal/ZIP code in which a loss occurred.	Text	GW_Efc_Activity_Table	loss_location_zip_code	
<b>Loss Location Zip5</b>	Loss location zipcode + 5 characters	Text	GW_Efc_Activity_Table	loss_location_zip5	
<b>Loss Type</b>	Code, such as Auto, Liability, Property, Travel, or Workers' Comp, indicating the broad type of loss.	Text	GW_Efc_Activity_Table	loss_type	
<b>Primary Coverage</b>	Code, such as Bobtail Liability, Collision, Loan Lease Gap, or Medical Payments, indicating the Coverage Type of the coverage on an exposure.	Text	GW_Efc_Activity_Table	primary_coverage	

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Model column name	Description	Type	Source table name	Source column name	Formula
<b>SIU Escalation Date</b>	Date on which a claim was escalated to the Special Investigation Unit team. ClaimCenter can escalate claims automatically based on scoring, or users with appropriate permission can use the ClaimCenter user interface to manually escalate claims. An empty value in this field indicates that the claim has not been escalated.	Date	GW_Efc_Activity_Table	siu_escalation_date	
<b>Measures (A-Z)</b>					
<b>Activity Assigned to Close Days</b>	Number of days between the date and time an activity was assigned and the date and time it was closed.	Number	GW_Efc_Activity_Table	activity_assigned_to_close_days	
<b>Activity Assigned to Close Hours</b>	Number of hours between the date and time an activity was assigned and the date and time it was closed.	Number	GW_Efc_Activity_Table	activity_assigned_to_close_hours	
<b>Activity Assigned to Escalation Days</b>	Number of days or hours between the date and time an activity was assigned and the date and time it was escalated.	Number	GW_Efc_Activity_Table	activity_assigned_to_escalation_days	
<b>Activity Assigned to Escalation Hours</b>	Number of days or hours between the date and time an activity was assigned and the date and time it was escalated.	Number	GW_Efc_Activity_Table	activity_assigned_to_escalation_hours	
<b>Activity Assigned to Target Days</b>	For a task, number of days or hours between the date and time an activity was assigned and the date and time it was scheduled to complete. For an event, number of days or hours between the date and time an activity was assigned and the date and time it was scheduled to start.	Number	GW_Efc_Activity_Table	activity_assigned_to_target_days	
<b>Activity Assigned to Target Hours</b>	For a task, number of days or hours between the date and time an activity was assigned and the date and time it was scheduled to complete. For an event, number of days or hours between the date and time an activity was assigned and the date and time it was scheduled to start.	Number	GW_Efc_Activity_Table	activity_assigned_to_target_hours	
<b>Activity Created to Assignment Days</b>	Number of days or hours between the date and time an activity was created and the date and time it was assigned.	Number	GW_Efc_Activity_Table	activity_created_to_assignment_days	
<b>Activity Created to Assignment Hours</b>	Number of days or hours between the date and time an activity was created and the date and time it was assigned.	Number	GW_Efc_Activity_Table	activity_created_to_assignment_hours	
<b>Activity Created to Close Days</b>	Number of days or hours between the date and time an activity was created and the date and time it was closed.	Number	GW_Efc_Activity_Table	activity_created_to_close_days	
<b>Activity Created to Close Hours</b>	Number of days or hours between the date and time an activity was created and the date and time it was closed.	Number	GW_Efc_Activity_Table	activity_created_to_close_hours	
<b>Activity Created to Escalation Days</b>	Number of days or hours between the time an activity was created and the time it was escalated.	Number	GW_Efc_Activity_Table	activity_created_to_escalation_days	
<b>Activity Created to Escalation Hours</b>	Number of days or hours between the time an activity was created and the time it was escalated.	Number	GW_Efc_Activity_Table	activity_created_to_escalation_hours	
<b>Activity Created to Target Days</b>	For a task, number of days or hours between the date and time an activity was created and the date and time it was scheduled to complete. For an event, number of days or hours between the date and time an activity was created and the date and time it was scheduled to start.	Number	GW_Efc_Activity_Table	activity_created_to_target_days	
<b>Activity Created to Target Hours</b>	For a task, number of days or hours between the date and time an activity was created and the date and time it was scheduled to complete. For an event, number of days or hours between the date and time an activity was created and the date and time it was scheduled to start.	Number	GW_Efc_Activity_Table	activity_created_to_target_hours	
<b>Activity Escalation to Close Days</b>	Number of days or hours between the time an activity was escalated and the time it was closed.	Number	GW_Efc_Activity_Table	activity_escalation_to_close_days	
<b>Activity Escalation to Close Hours</b>	Number of days or hours between the time an activity was escalated and the time it was closed.	Number	GW_Efc_Activity_Table	activity_escalation_to_close_hours	
<b>Activity Pattern Escalation Days</b>	Number of days or hours an escalation has been in effect.	Number	GW_Efc_Activity_Table	activity_pattern_escalation_days	
<b>Activity Pattern Escalation Hours</b>	Number of days or hours an escalation has been in effect.	Number	GW_Efc_Activity_Table	activity_pattern_escalation_hours	
<b>Activity Pattern Target Days</b>	Number of days or hours targeted until an action is required on an activity.	Number	GW_Efc_Activity_Table	activity_pattern_target_days	
<b>Activity Pattern Target Hours</b>	Number of days or hours targeted until an action is required on an activity.	Number	GW_Efc_Activity_Table	activity_pattern_target_hours	
<b>Activity Target to Close Days</b>	Number of days or hours between an activity's target date and its close date.	Number	GW_Efc_Activity_Table	activity_target_to_close_days	
<b>Activity Target to Close Hours</b>	Number of days or hours between an activity's target date and its close date.	Number	GW_Efc_Activity_Table	activity_target_to_close_hours	
<b>Activity Time from Assigned Days</b>	Number of days between the date and time an activity was last assigned and now.	Number	Formula	Formula	if ( strlen ( activity_assignment_status ) > 0 and activity_assignment_status = 'assigned' and strlen ( activity_status ) > 0 and activity_status = 'open' ) then ( if ( isnull ( activity_assignment_date ) ) then null else diff_days ( now ( ) , activity_assignment_date ) ) else null
<b>Activity Time from Assigned Hours</b>	Number of hours between the date and time an activity was last assigned and now.	Number	Formula	Formula	if ( strlen ( activity_assignment_status ) > 0 and activity_assignment_status = 'assigned' and strlen ( activity_status ) > 0 and activity_status = 'open' ) then ( if ( isnull ( activity_assignment_date ) ) then null else diff_time ( now ( ) , activity_assignment_date ) / ( 60 * 60 ) ) else null

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Model column name	Description	Type	Source table name	Source column name	Formula
Activity Time from Created Days	Number of days between the date and time an activity was created and now.	Number	Formula	Formula	if ( strlen ( activity_status ) > 0 and activity_status = 'open' ) then ( if ( isnull ( activity_create_time ) ) then null else diff_days ( now ( ) , activity_create_time ) ) else null
Activity Time from Created Hours	Number of hours between the date and time an activity was created and now.	Number	Formula	Formula	if ( strlen ( activity_status ) > 0 and activity_status = 'open' ) then ( if ( isnull ( activity_create_time ) ) then null else diff_time ( now ( ) , activity_create_time ) / ( 60 * 60 ) ) else null
Activity Time from Escalated Days	Number of days between the date and time an activity was last escalated and now.	Number	Formula	Formula	if ( strlen ( activity_status ) > 0 and activity_status = 'open' ) then ( if ( isnull ( activity_escalation_date ) ) then null else diff_days ( now ( ) , activity_escalation_date ) ) else null
Activity Time from Escalated Hours	Number of hours between the date and time an activity was last escalated and now.	Number	Formula	Formula	if ( strlen ( activity_status ) > 0 and activity_status = 'open' ) then ( if ( isnull ( activity_escalation_date ) ) then null else diff_time ( now ( ) , activity_escalation_date ) / ( 60 * 60 ) ) else null
Escalated Activity Count	Number of escalated activities.	Number	GW_Efc_Activity_Table	escalated_activity_count	
Opcode	Operation code for change data capture events. 0 - Bulk Load (Insert) 1 - Delete 2 - Insert 4 - Update	Number	GW_Efc_Activity_Table	opcode	
Open Activity Count	When the status of an activity is 'open', Open Activity Count equals 1. Aggregate this metric to get a total open count.	Number	GW_Efc_Activity_Table	open_activity_count	
Overdue Activity Count	When the status of an activity is 'overdue', Overdue Activity Count equals 1. Aggregate this metric to get a total overdue count.	Number	Formula	Formula	if ( strlen ( activity_status ) > 0 and activity_status = 'open' ) then ( if ( isnull ( activity_target_date ) ) then 0 else if ( now ( ) < activity_target_date ) then 0 else 1 ) else 0
SIU Score	Special Investigation score. The score is the sum of the Special Investigation rules score and the Special Investigation question set score. After the score reaches a defined threshold, a rule in the claim preupdate rule set creates an activity for the claim handler's supervisor to review. A user with administrator privileges can set the threshold value.	Number	GW_Efc_Activity_Table	siu_score	
Spark Timestamp	SQL timestamp to millisecond precision	Date	GW_Efc_Activity_Table	spark_timestamp	